



Marketing & Reservations Details

Exclusive Reservations
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Direct Contact Details

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RACK RATES 2027

(Valid from 01.11.2026 - 31.10.2027)

Bed & Breakfast per person per night	Rack Rate	STO Excl Levy	2% Levy	15% VAT	Rate Incl VAT & Levy
Single Room	1,785.00	1,525.64	30.51	228.85	1,785.00
Twin / Double Room per person sharing	1,440.00	1,230.77	24.62	184.62	1,440.00
Triple / Quad Room per person sharing	1,440.00	1,230.77	24.62	184.62	1,440.00
Mule Trail per night DBB (Min 4 pax)	Rack Rate	STO Excl Levy	2% Levy	15% VAT	Rate Incl VAT & Levy
Overnight per person	3,060.00	2,615.38	52.31	392.31	3,060.00

SADC Rates 2027

(Valid from 01.11.2026 - 31.10.2027)

Bed & Breakfast per person per night	Rack Rate	STO Excl Levy	2% Levy	15% VAT	Rate Incl VAT & Levy
Single Room	1,135.00	970.09	19.40	145.51	1,135.00
Twin / Double Room per person sharing	910.00	777.78	15.56	116.67	910.00
Triple / Quad Room per person sharing	910.00	777.78	15.56	116.67	910.00
Mule Trail per night DBB (Min 4 pax)	Rack Rate	STO Excl Levy	2% Levy	15% VAT	Rate Incl VAT & Levy
Overnight per person	2,300.00	1,965.81	39.32	294.87	2,300.00

Children Policy - BB per child per night sharing with parents

0 - 3 Years	Free of Charge
4 - 12 Years	50% off Adult Sharing Rate

Meals per person

Breakfast	290.00
Lunch	310.00
Dinner	465.00
BBQ Buffet	520.00
Kids 0 - 3 years	-
Kids 4 - 12 years	50% off

All Rates includes 2% Bed Levy & 15% VAT

Terms & Conditions

Reservations:

1. All bookings, cancellations or amendments must be made to the booking office in writing.
The above will ONLY be effective if written confirmation thereof has been received from the bookings office.
If a booking is amended and there is no space for a booking on the amended date - the guests needs to CANCEL the original date if they do not wish to keep it. The booking will NOT be automatically cancelled.
2. Provisional bookings will be held for 72 hours. A 25% non-refundable confirmation deposit is required within 48 hours of making the reservation.
Full payment to be made 30 days prior to arrival. Should the confirmation deposit not be paid within the specified period and no other arrangement is made with Ondundu Lodge in writing, the reservation will be cancelled without further notice.
4. It remains the responsibility of the client to make sure the correct information was confirmed to them. This includes dates / room amount and types and if the booking is confirmed or provisional

Payments:

1. All bookings needs to be paid 30 days prior to arrival

Cancellation Policy:

29 Days Prior to arrival	10%
28 - 22 Days Prior to arrival	20%
21 - 15 Days Prior to arrival	30%
14 - 8 Days Prior to arrival	50%
7 - 4 Days Prior to arrival	75%
3 - 1 Days Prior to arrival	100%
No Show	100%

Banking Details:

Moonraker Outdoor Adventure Rest Camp
First National Bank of Namibia
Account #: 6226 8569 343
Branch Code: 280071

Please email proof of payment to: moonraker@exclusive.com.na