



Etosha Heights Tourism Provisional Booking Policy

- ◇ Provisional bookings will be held for 14 days and will be automatically released where no written confirmation or cancellation is received.
- ◇ Provisional bookings made within the cancellation period will be held for a period of 24 hours and will be automatically released where no written confirmation or cancellation is received.

Etosha Heights Tourism Payment Policy

- ◇ We will require 50% accommodation deposit to confirm your provisional booking
- ◇ Full accommodation payment is required 30 days prior to your arrival
- ◇ Proof of payment must be faxed or emailed to us and must include your booking reference number
- ◇ All rates and conditions are subject to change

Etosha Heights Tourism Cancellation Policy

In the event of a confirmed booking not being cancelled or amended in writing, the following cancellation policy will apply:

- ◇ 30 - 23 days prior to arrival - 25%
- ◇ 22 - 15 days prior to arrival - 50%
- ◇ 14 - 8 days prior to arrival - 75%
- ◇ 7 - 0 days prior to arrival - 100%

Etosha Heights Tourism Children Policy

- ◇ Free of charge Children of 0 to 6 years of age
- ◇ 50% Children of 7 to 12 years of age
- ◇ Full rate Children of 13 years of age and older
- ◇ Only one child may share a room with the parents.

Etosha Heights Tourism Tour Guide Policy

- ◇ Meals are Free of Charge
- ◇ Activities, on Etosha Heights are Free of Charge, but subject to space availability and is left to the discretion of the Etosha Heights guide.
- ◇ All beverages are to be paid